

Fine Payment with Debit or Credit Card

(12/9/15)

The Library accepts Visa, Mastercard, Discover, and American Express by using digital services available from KanPay through Kansas.gov for payment of overdue fines and charges for lost items.

Patrons will be charged a 2.5% service fee per transaction according to the KanPay policy.

For more information about KanPay or to reach their customer service call 785-296-2194 or 1-800-452-6727, or email helpcenter@ink.org.

Refunds to Patrons

(12/9/15)

Paid Lost Item fees can be refunded to patrons if the item in question is returned within 30-days of the fee payment and is in similar condition as it was when checked out.

A refund check will be issued to patrons who paid with either check or cash and sent by mail.

If the fee was paid with a debit or credit card, the amount of the fee plus the 2.5% will be refunded back to the same card through KanPay.

All refunds will be issued the day after the following Board meeting.

It may take up to 72-hours for a credit or debit card refund to appear once the transfer of funds has been issued.

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